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# Implicit Bias in School Discipline Decisions: Strategies for Enhancing Equity

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## Acknowledgements



### ■ PBIS Center Disproportionality Workgroup

- Timberly Baker
- Aaron Barnes
- Kimberly Bunch-Crump
- Alondra Canizal Delabra
- Yolanda Cargile
- Erin Chaparro
- Soraya Coccimiglio
- Tai Collins
- Bert Eliason
- Erik Girvan
- Steve Goodman
- Clynta Grafenreed
- Ambra Green
- Beth Hill
- Rob Horner
- Don Kincaid
- Milaney Levenson
- Tim Lewis
- Stephanie Martinez
- Kent McIntosh
- Rhonda Nese
- Vicki Nishioka
- Heidi von Ravensberg
- Jennifer Rose
- Therese Sandomierski
- Russ Skiba
- Kent Smith
- Keith Smolkowski



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## Overview for this Session

1. Complete some **activities** to explore disproportionality in school discipline
2. Share **an intervention approach** for enhancing equity in:
  - academic achievement
  - school discipline

Handouts: <http://www.pbis.org>



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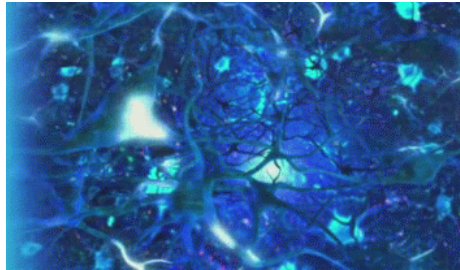
## Warm Up Activity #2: Stroop Task



- Words are displayed in different colors to test “snap decision” making
- Easier to identify the color of this word:  
**GREEN** (i.e., green)  
than this word:  
**GREEN** (i.e., red)

## Stroop Task: A test of **automatic associations**

- Our brains are wired to look for patterns
- When we are forced to make quick decisions, we use our automatic associations to respond



## Warm Up Activity #3: Implicit Association Test

- <https://implicit.harvard.edu/>
- Uses beliefs (stereotypes) and evaluations (attitudes) associated with social groups
- Example: Gender-Career IAT
  - Tests automatic association of MEN more with CAREERS (work outside the home) and WOMEN more with FAMILY



## Think-Pair Share

- What did you notice about completing the activity?
- How might patterns of responses on this activity relate to real world interactions?

## What is **implicit bias**?

- Unconscious, automatic
- Generally **not** an indication of our beliefs and values
- We all have it (even those affected by it)
- Based on stereotypes
- More likely to influence:
  - Snap decisions
  - Decisions that are ambiguous

# Implicit Attractiveness Bias

(Salter, Mixon, & King, 2012)



# Implicit Height Bias

(Judge & Cable, 2004)

One inch of height is worth \$789 per year in salary



# Implicit Gender Bias

(Reuben et al., 2014)

Column Addition (A)				
Find each sum.				
89	39	46	70	11
69	18	13	34	42
30	81	76	55	36
+ 87	+ 63	+ 45	+ 13	+ 69
82	81	49	24	54
76	44	59	82	13
89	52	56	42	96
+ 99	+ 29	+ 98	+ 26	+ 18
23	17	75	86	62
77	27	29	98	64
99	49	64	95	34
+ 16	+ 87	+ 74	+ 65	+ 70
33	84	36	12	96
44	17	24	97	40
86	77	95	87	65
+ 43	+ 71	+ 39	+ 42	+ 33
18	88	41	75	99
68	26	24	43	70
47	76	39	33	79
+ 70	+ 68	+ 26	+ 16	+ 21

Men were significantly more likely to choose men

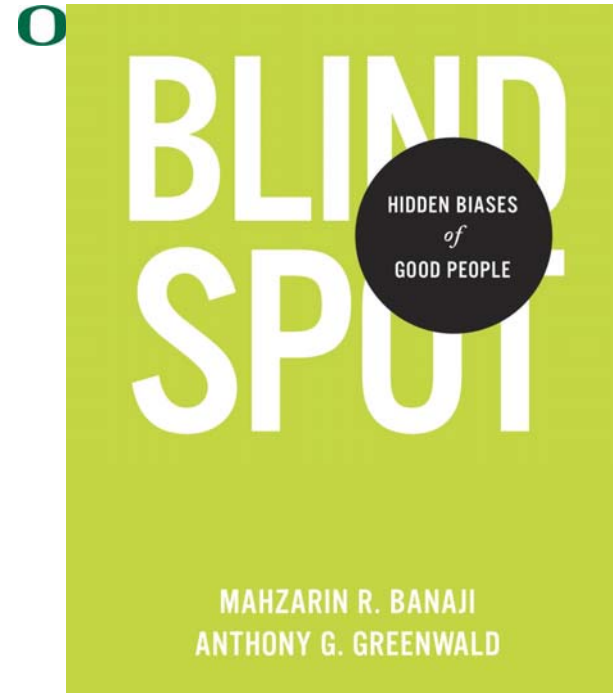
Women were significantly more likely to choose men



# Implicit Bias and Race

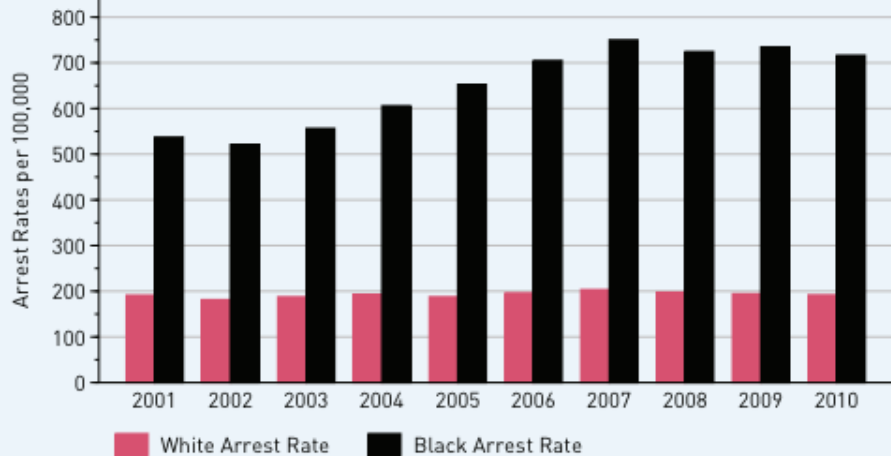
“the challenge is not a small number of twisted white supremacists but something infinitely more subtle and complex: People who believe in equality but who act in ways that perpetuate bias and inequality.”

-Nicholas Kristof, *The New York Times*



**FIGURE 10**

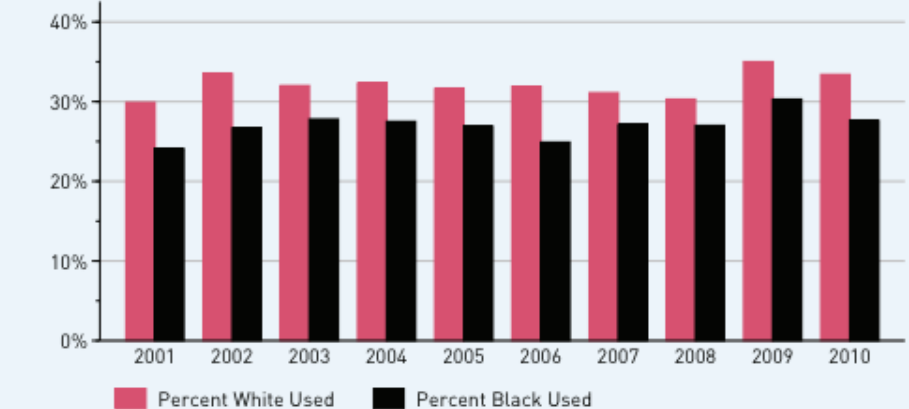
**Arrest Rates for Marijuana Possession by Race (2001-2010)**



Source: FBI/Uniform Crime Reporting Program Data and U.S. Census Data

**FIGURE 22**

**Marijuana Use Among 18- to 25-Year-Olds by Race: Used Marijuana in Past 12 Months (2001-2010)**



Source: National Household Survey on Drug Abuse and Health, 2001-2010

Implicit Bias predicts the extent to which...



- **Police Officers** use force when arresting Black children as opposed to White children (Goff et al., 2014)



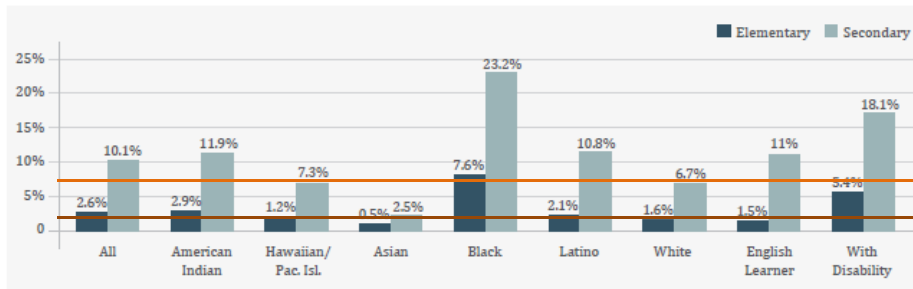
- **Arbitrators** decide labor grievances in favor of men over women (Girvan, Deason, & Borgida, 2015)



- **Pediatricians** recommend less pain medication for Black children than White children with identical symptoms (Cooper et al., 2012; Sabin & Greenwald, 2012)

## Disproportionality in School Discipline (Losen et al., 2015)

Figure 1. Elementary and Secondary Out-of-school Suspension Rates by Subgroup, 2011-12



<http://civilrightsproject.ucla.edu/resources/projects/center-for-civil-rights-remedies/school-to-prison-folder/federal-reports/are-we-closing-the-school-discipline-gap>

## Addressing Common Questions

*“Isn't it all really about poverty?”*

- Poverty plays a role, but racial disproportionality remains, even when controlling for poverty
  - Anyon et al., 2014
  - Skiba et al., 2002; 2005
  - Wallace et al., 2008

## Addressing Common Questions

*“Aren't Black boys just more violent?”*

- No evidence of different base rates of behavior for any subgroups
  - Bradshaw et al., 2010
  - Losen & Skiba, 2010
  - Skiba et al., 2014

## Addressing Common Questions

*“Are you saying that all teachers are racist?”*

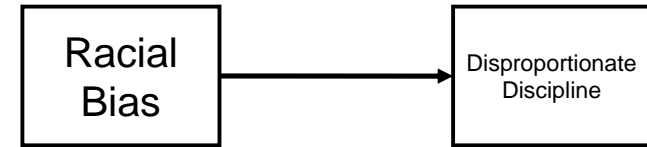
- No! Our research indicates that disproportionality comes from implicit bias – that we're not even aware of.
  - Banaji & Greenwald, 2013
  - Greenwald & Pettigrew, 2014
  - van den Bergh et al., 2010

If you're **aware...**

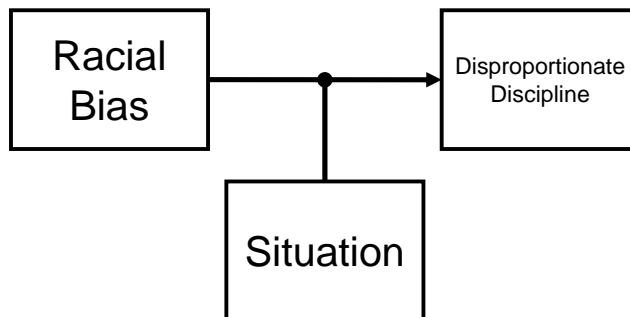


**...you're halfway there.**

## A Unidimensional View of Bias

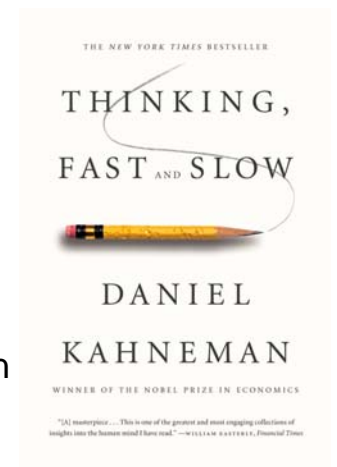


## A **Multidimensional** View of Bias



## Two Systems for Decision Making (Kahneman, 2011)

- System 1: **Fast Decisions**
  - Automatic, snap judgments
  - Intuitive, unconscious
- System 2: **Slow Decisions**
  - Deliberate decisions
  - Allows for conscious attention



## Discussion

- Which decisions in schools are more likely to be snap judgments?
  - Correcting a student's behavior
  - Sending a student to the office
  - Picking which student to call on
  - Deciding whether to call a student's parent
  - Suspending a student from school
  - Grading students' work

## Assumptions

- We all believe that a student's color should not **fate** him or her to negative outcomes
- Discussing equity and race is **uncomfortable**
- Creating discomfort without providing **effective strategies** for equity is not productive
- In discussing equity and taking steps, we will make **mistakes**

## A 5-point Intervention Approach to Enhance Equity in School Discipline

**Recommendations for Addressing Discipline Disproportionality in Education**  
 August 7, 2014  
 Kent McIntosh, Erik J. Girvan, Robert H. Horner, Keith Smolkowski, & George Sugalski

Disproportionality represents one of the most significant problems in education today (Gregory, Skiba, & Noguera, 2010; U.S. Government Accountability Office, 2013). The results of decades of research consistently show that students of color, particularly African American students (and even more so for those with disabilities), are at significantly increased risk for exposure to exclusionary discipline practices, including office discipline referrals and suspensions (e.g., Fabelo et al., 2011; Losen & Gillespie, 2012; Shaw & Braden, 1990). These differences have been found consistently across geographic regions and cannot be adequately explained by the correlation between race and poverty (Nolte-meyer & McCoughlin, 2010). Given the well-documented negative effects of exclusionary discipline on a range of student outcomes (American Academy of Pediatrics Council on School Health, 2013), educators must address this issue by identifying rates of discipline disproportionality, taking steps to reduce it, and monitoring the effects of intervention on disproportionality. Disproportionality in exclusionary discipline blocks us from the overall objective of promoting positive outcomes for all students.

**Components of Effective Intervention to Prevent and Reduce Disproportionality**  
 The existing research is clear that no single strategy will be sufficient to produce substantive and sustainable change. Multiple components may be needed, but not all components may be necessary at all schools. We describe

here a 5-point multicomponent approach to reduce disproportionality in schools.  
**1. Use Effective Instruction to Reduce the Achievement Gap**  
 Because of the well-documented relation between academic achievement and problem behavior (McIntosh, Sadler, &

*continued on next page*

Positive Behavioral Interventions & Supports (PBIS) 1

<http://www.pbis.org/school/equity-pbis>

## 5-point Intervention Approach

1. Use engaging **academic instruction** to reduce the opportunity (achievement) gap
2. Implement a **behavior framework** that is preventive, multi-tiered, and culturally responsive
3. Collect, use, and report **disaggregated** discipline data
4. Develop **policies** with accountability for disciplinary equity
5. Teach steps to **neutralize implicit bias**

<http://www.pbis.org/school/equity-pbis>

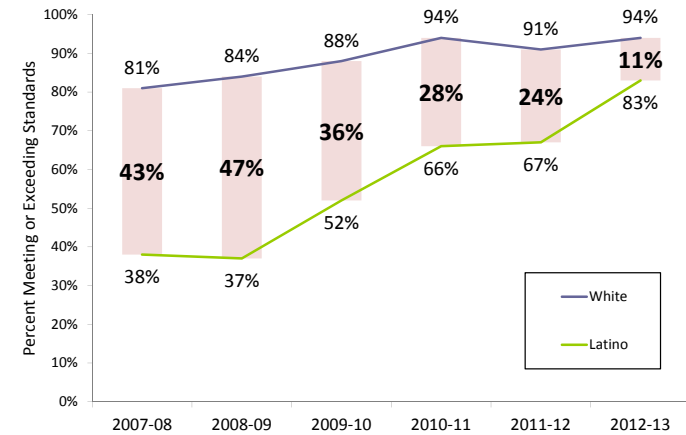


# 1. What do we mean by **engaging** academic instruction?

- Use explicit instruction
- Build and prime background knowledge
- Increase opportunities to respond
- Provide performance feedback

(Chaparro et al., 2015; Hattie, 2009)

# Effects of Engaging Instruction on the Opportunity Gap



Tigard-Tualatin School District (Chaparro, Helton, & Sadler, 2016)

# 2. Why start with a foundation of SWPBIS?

1. Proactive, instructional approach **may** prevent unwanted behavior and exposure to biased responses to unwanted behavior
2. Increasing positive student-teacher interactions **may** enhance relationships to prevent challenges
3. More objective referral and discipline procedures **may** reduce subjectivity and influence of cultural bias
4. Professional development **may** provide teachers with more instructional responses

(Greflund et al., 2014)

# Effects of PBIS on Discipline Disproportionality

- **Vincent et al., 2011**
  - **Statistically significantly lower Black-White ODR disproportionality** in 72 schools implementing SWPBIS than in 81 schools not implementing SWPBIS
- **Vincent et al., 2009**
  - **Decreases in ODRs seen across racial/ethnic groups** in 69 schools implementing SWPBIS
- **Scott, 2001**
  - **Larger decreases in suspensions** for Black students when SWPBIS implemented
- **McIntosh et al., 2014**
  - Sustained decrease in suspensions over eight years of SWPBIS implementation **in an Indigenous school**

# Culturally Responsive SWPBIS Implementation

- Ensure equitable access to **praise and acknowledgment systems**
- Develop and revise school-wide systems with **active involvement** of families, students, and the community
- Use **regular student and family surveys** to assess acceptability and fit

# Student Input & Satisfaction Surveys

**Student Input and Satisfaction Survey –MIDDLE/SECONDARY**

We would like to hear from you about how you feel about your school. This survey asks what you think about behavior at school and what should be done to enhance how we treat and relate to each other. You do not have to answer all of the questions.

This survey is anonymous – nobody will know that your answers came from you.

Please answer these questions:

Date: \_\_\_\_\_ Your Grade: \_\_\_\_\_

Your Gender: Male Female Other/Don't know

Your Ethnicity (please pick one):

Hispanic/Latino/a Not Hispanic/Latino/a Other/Don't know

Your Race (please pick the one that best describes you):

Black/African American Native American / American Indian/Alaska Native

Asian/Asian American Pacific Islander/Native Hawaiian

Multiracial White/Caucasian Other/Don't know

At home, does your family primarily speak a different language than English? YES / NO

Do you receive special education services? YES / NO

Please pick an answer or fill in the blanks for the following questions:

EXPECTATIONS (how your teachers want you to behave at school)

Do you know how your teachers want you to behave at school? YES / NO

What are the school-wide behavior expectations? \_\_\_\_\_

Are the school-wide behavior expectations meaningful or important to you? YES / NO

If not, what do you think the expectations should be? \_\_\_\_\_

Are the school-wide behavior expectations the same as they are in your home? YES / NO

If not, what expectations are different at school? \_\_\_\_\_

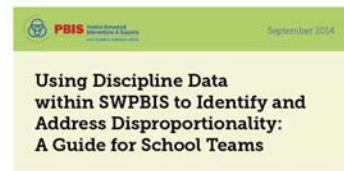
Do students usually follow the school-wide behavior expectations? YES / NO

Do teachers usually follow the school-wide behavior expectations? YES / NO

If not, give an example: \_\_\_\_\_

# 3. Using disaggregated data to assess and address equity

- Disproportionality Data Guide



This practice guide is one of a series of guides for enhancing equity in school discipline. The guides are based on a 5-point multi-component intervention described by McIntosh, Conroy, Horner, Smolkowski, and Sugai (2014). The 5 points include effective instruction, school-wide PBIS as a foundation for culturally responsive behavior support, use of disaggregated discipline data, effective policies, and reducing bias in discipline decisions. This guide addresses use of data.

The recommendations and guides are available at: <http://www.pbis.org/school/equity-pbis>

**Introduction**

The purpose of this guide is to provide a reference for SWPBIS school teams as the use of discipline data to address racial and ethnic disproportionality in school discipline. The guide will describe a framework and steps for identifying levels of disproportionality, analyzing data to determine solutions, and assessing the effectiveness of action plans in addressing disproportionality. Specific practices to reduce disproportionality are described in other guides in this series.

**Audience**

This guide is designed primarily for use by school or district teams seeking to reduce racial and ethnic disproportionality in school discipline, regardless of whether they are implementing SWPBIS.

<http://www.pbis.org/school/equity-pbis>

# 4. Implement policies with accountability for equity

- Equity Policy Guide



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The recommendations and guides are available at: <http://www.pbis.org/school/equity-pbis>

**Introduction**

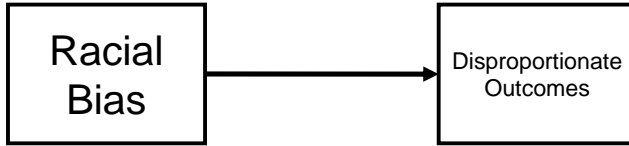
The purpose of this guide is to provide measures for district and schools in developing policies and procedures to reduce racial and ethnic disproportionality in school discipline. The guide will describe and provide examples of key elements for policy and their application in schools. It also provides a process and tool for assessing reports of policies to reduce equitable discipline.

**Audience**

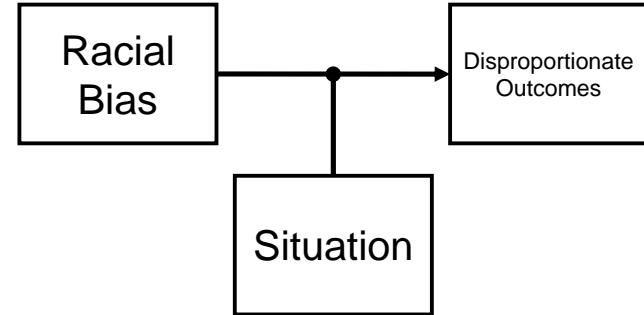
This guide is designed primarily for use by district teams seeking to reduce racial and ethnic disproportionality in school discipline, regardless of whether they are implementing SWPBIS. It provides examples of content that could be included in local policies or district administrative rules and regulations. School teams may also use this guide in developing school-wide policies and procedures. This guide is not intended to replace legal counsel for policies required by local, state, and federal legislation.

<http://www.pbis.org/school/equity-pbis>

## 5. How can we reduce implicit bias in our decision making?



## A Multidimensional View of Bias



## What is a Vulnerable Decision Point (VDP)?

- A specific decision that is more vulnerable to effects of implicit bias
- Two parts:
  - Elements of the [situation](#)
  - The person's [decision state](#) (internal state)

## Situations:

### Options for Identifying VDPs

1. All ODR/suspension decisions (general self-instruction routine)
2. Identify specific VDPs
  - a) Through national data
  - b) Your own school or district data
  - c) Your own personal VDPs

## Using Discipline Data within SWPBIS to Identify and Address Disproportionality: A Guide for School Teams

This practice guide is one of a series of guides for enhancing equity in school discipline. The guides are based on a 5-point multicomponent intervention described by McIntosh, Girvan, Horner, Smolkowski, and Sugai (2014). The 5 points include effective instruction, School-wide PBIS as a foundation for culturally-responsive behavior support, use of disaggregated discipline data, effective policies, and reducing bias in discipline decisions. This guide addresses use of data.

The recommendations and guides are available at: <http://www.pbis.org/school/equity-pbis>.

### Introduction

The purpose of this guide is to provide a reference for SWPBIS school teams in the use of discipline data (e.g., office discipline referrals, suspensions) in the area of racial and ethnic disproportionality in school discipline. The guide will describe a framework and steps for identifying levels of disproportionality, analyzing data to determine solutions, and monitoring the effectiveness of action plans in addressing disproportionality. Specific practices to address disproportionality are described in other guides in this series.

### Audience

This guide is designed primarily for use by school or district teams seeking to reduce racial and ethnic disproportionality in school discipline, regardless of whether they are implementing SWPBIS.

<http://www.pbis.org/school/equity-pbis>

## SWIS Drill Down ([www.swis.org](http://www.swis.org))

The screenshot shows the SWIS Drill Down interface. On the left, there are various filter categories such as 'Report Filter', 'Problem Behavior', 'Referral Type', and 'Student'. A green callout box points to the 'Include in Dataset' button, with the text: 'Add demographic group of interest as a filter (click to "Include in Dataset").' Below the filters, a bar chart titled 'Referrals by Problem Behavior' is displayed. An orange callout box points to the chart with the text: 'Click each graph and compare to overall patterns.' Below the chart is a table with columns for Date/Time, Student, Grade, Staff, Location, Behavior, Solution, Office No., and Action Type.

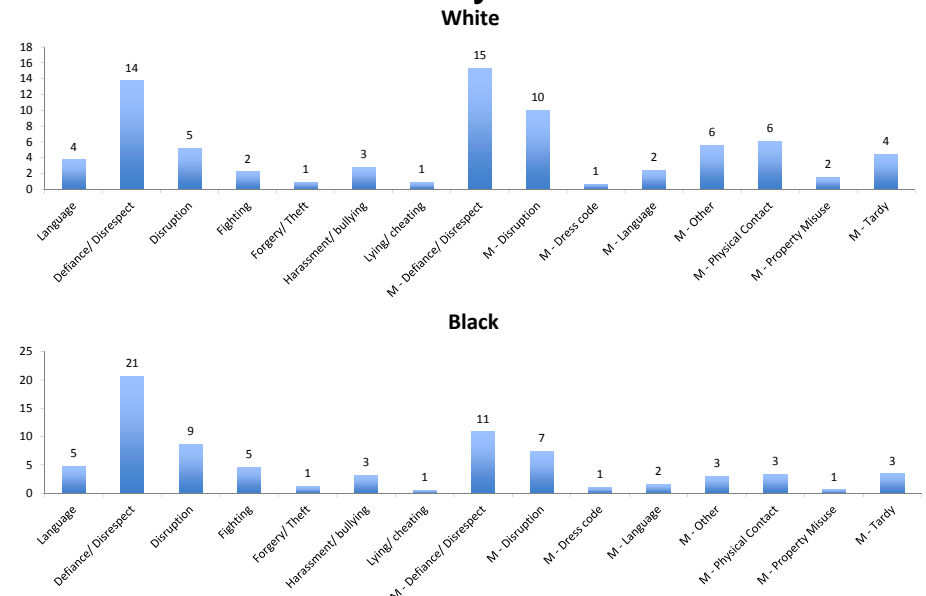


## National SWIS Data (2011-12)

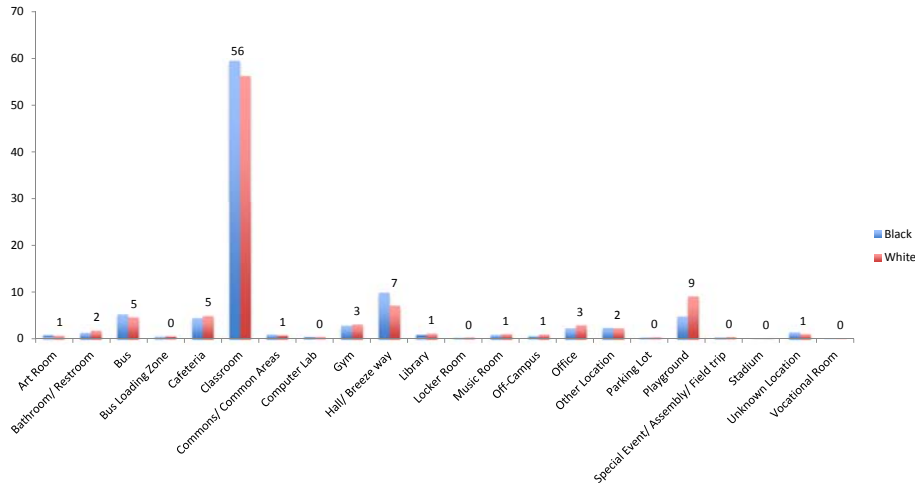
3,026,367 ODRs  
6,269 schools  
47 states, plus DC



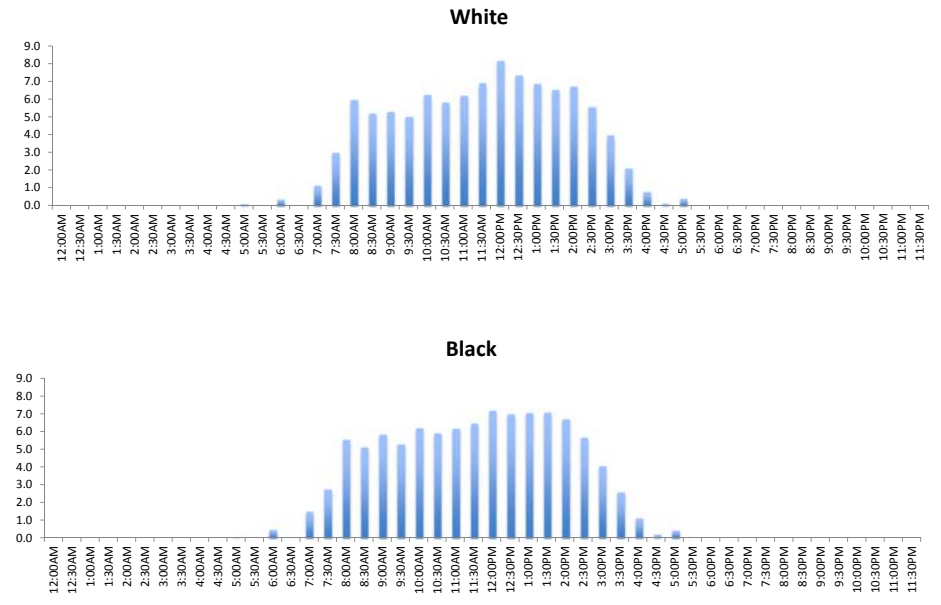
## Office Referrals by Problem Behavior



# Office Referrals by Location



# Office Referrals by Time of Day



## VDPs from national ODR data

- Subjective problem behavior
  - Defiance, Disrespect, Disruption
  - Major vs. minor
- Non-classroom areas
  - Hallways
- Classrooms
- Afternoons

**AMBIGUITY**  
**LACK OF CONTACT**  
**DEMANDS? RELEVANCE?**  
**FATIGUE**



## Decision States: Setting Events

- An event occurring before or with an antecedent that increases likelihood of a behavior
- Sets it up (slow trigger)
- Sometimes is present and **sometimes is not**
- Does not require one's awareness
- Examples from students:

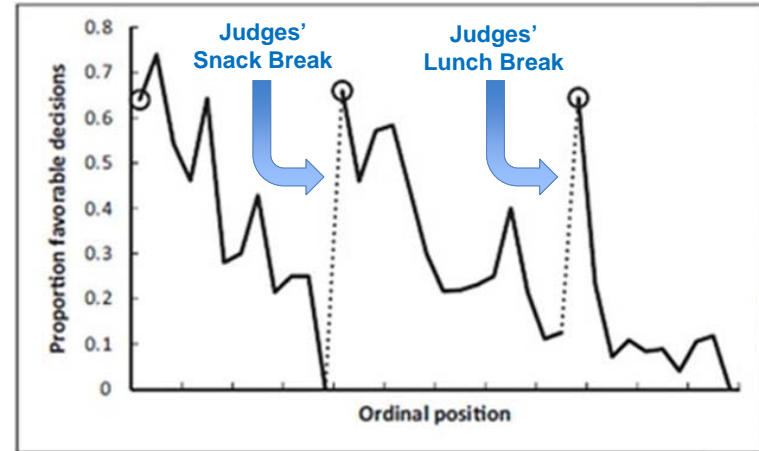
# Decision States: Resource Depletion

(Girvan et al., 2014)

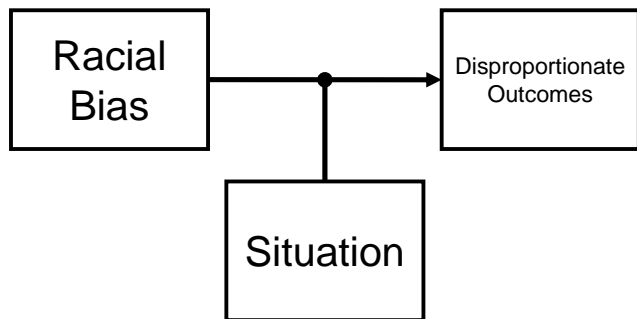
- As we become fatigued, our filters for appropriate behavior can be affected
- Effects of hunger (Gailliot et al., 2009)
- Decreases in willpower later in day
  - “The Morning Morality Effect” (Kouchaki & Smith, 2014)
  - Examples...

# Resource Depletion in Action

- Outcomes of parole hearings (Danziger et al., 2011)



# Multidimensional View of Bias



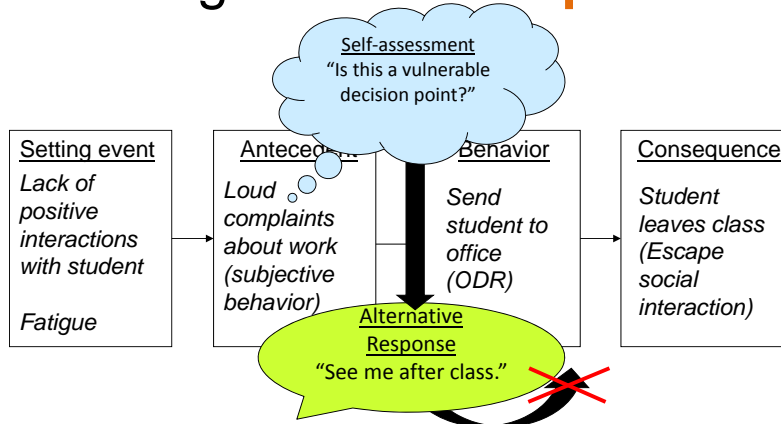
**Vulnerable Decision Points**

- |                         |                         |
|-------------------------|-------------------------|
| Subjective Behavior     | Hunger                  |
| Vague Discipline System | Fatigue                 |
| Classrooms              | Unfamiliar with Student |

# Two-step Neutralizing Routine for Staff:

- When you see unwanted behavior, stop and ask yourself:
  1. Is this a VDP?
    - Situation
    - Decision state
  2. If so, use an agreed-upon alternative response

# Neutralizing Routines for Reducing Effects of **Implicit Bias**



## What makes for a good neutralizing routine?

1. If-then statement
2. Brief
3. Clear steps
4. Doable
5. Interrupts the chain of events

## Neutralizing Routine Examples

- If this is a VDP...,
  - “See me after class/at the next break”
  - am I acting in line with my values?
  - delay decision until I can think clearly
  - ask the student to reflect on their feelings/behavior
  - take two deep breaths
  - recognize my upset feelings and let them go
  - “I love you, but that behavior is not ok”
  - picture this student as a future doctor/lawyer
  - assume student’s best effort at getting needs met
  - model cool-down strategy
  - know that’s Rock Brain talking to me



## Sample Neutralizing Routine

- **TRY**
  - **T**ake a deep breath
  - **R**eflect on your emotions
  - **Y**outh’s best interest
    - “Let’s **TRY** that again.”
    - “Let’s **TRY** it a different way.”
    - “Let’s **TRY** it how we do it at school.”

# Classwide “Reset” Routine

- **TRY** for students
  - Take three deep breaths
  - Reflect on your emotions
  - You got this!
- Social-emotional Theme
  - Mistakes are part of the learning process
  - We won’t always do it right the first time



# Promising Neutralizing Routines

- Delay
  - “See me after class.”
- Classroom cooldown strategy
  - “I’m taking my 3 deep breaths now.”
- Codeswitch cue
  - “That’s what you think, and at school you would say…”
- Praise around and circle back

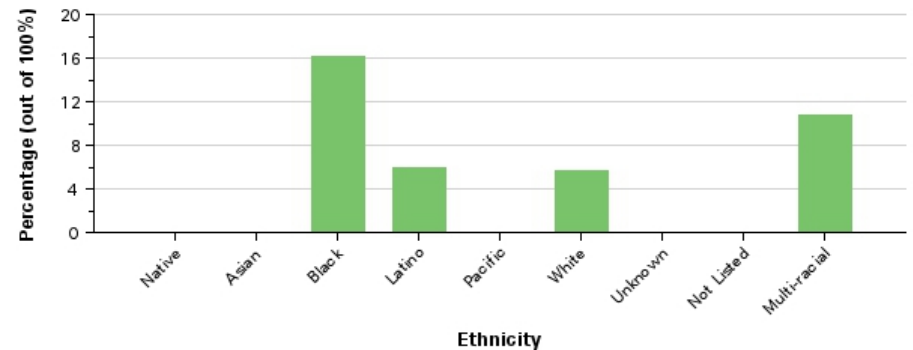
## School Example

Urban K-8 School



# Risk Indices

Referral Risk Index  
Major, 2013-14

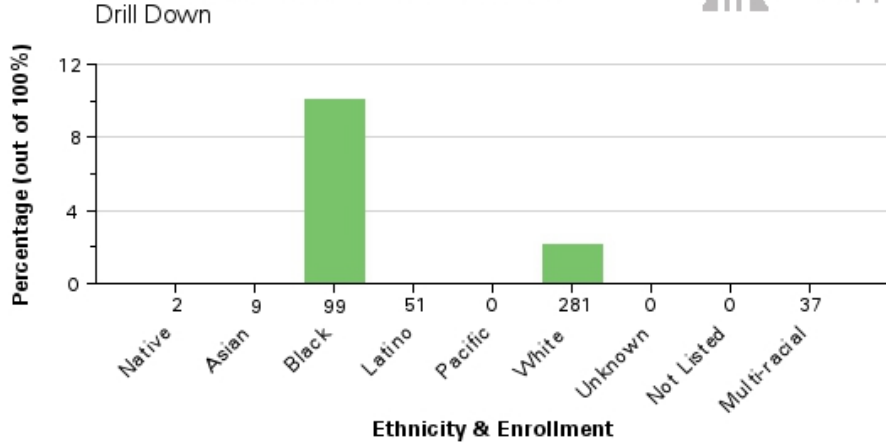


■ Black/White ODR Risk Ratio = 2.67



## Drill Down: Phys. Aggression on Playground

### Referral Risk Index (Ethnicity)



■ Black/White ODR Risk Ratio = 4.5

## The School PBIS Team's Intervention

- ODRs and observations indicated differences in perceived basketball rules
- Team clarified rules for staff and students
  - Aka "code-switching"
- Additional teaching, practice, and acknowledgement
- Monitor with ODRs and Black-White RRs

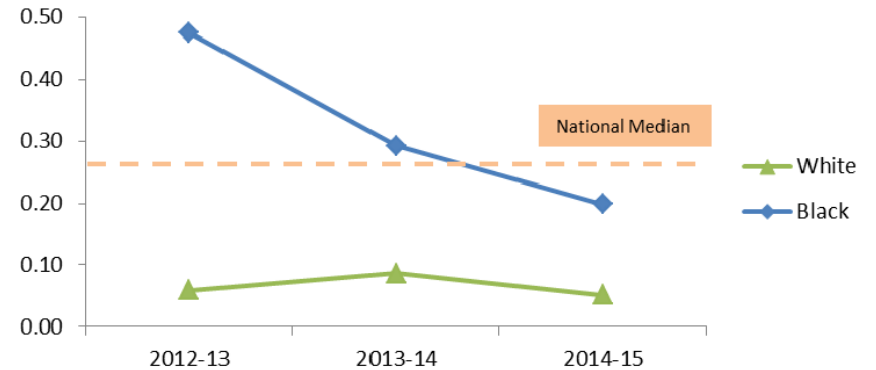
## The School PBIS Team's Intervention Outcomes

### Black-White Risk Ratios

- Overall
  - 2013-14: **2.67**
  - 2014-15 (Sept to Dec): **2.0**
- Physical Aggression on Playground
  - 2013-14: **4.5**
  - 2014-15 (Sept to Dec): **can't calculate** (1 ODR)

## Progress over Time

### Office Discipline Referrals Per Day Per 100 Students



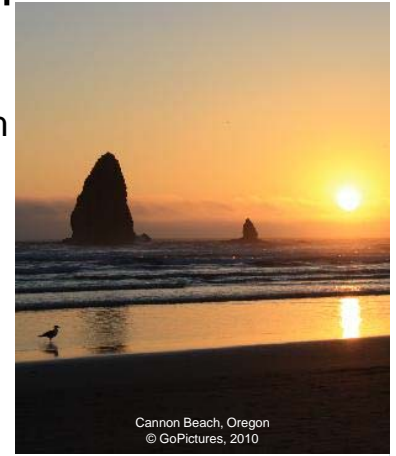
# Big Ideas

- Thinking about and discussing solutions is the first step
- Pick a neutralizing routine and try it out
- Use your data to assess and monitor
  - If you don't have the data you need at hand, advocate for it
- This is hard work – but you know how to do it!

# Contact Information

- Kent McIntosh  
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 @\_kentmc



Cannon Beach, Oregon  
© GoPictures, 2010

Handouts: <http://www.pbis.org>