“Everyone Matters”
NH Leadership Series 2014: Medicaid Managed Care Action Group

PopQuiz
- Listen for the horn.
- Hear the question.
- Raise your hand.
- Answer the question.
- Get candy.

Quiz Question 1
Name one of the three managed care companies.
Wellsense, NH Healthy Families and Meridian.

Quiz Question 2
When did Step 1 of Managed Medicaid start in NH?
December 1st 2013

Quiz Question 3
What is step 2?
Long term care, Long term supports, early supports and services and Step 1 opt out groups now mandatory like Katie Beckett wavers.

Quiz Question 4
Can you have a case manager through the MCO?
YES.
Quiz Question 5
What can you do if you are denied a service or medication?
Appeal

Our Story:
From a foggy picture to action.

Amy

Kevin

Quiz Question 6
What agency is in charge of the appeals process after you appeal through the MCO?
Department of Health and Human Services

Adrian
The Issue

Medicaid Managed Care is here NOW in New Hampshire. What does that mean?

*Graphic from M Winchester’s Oct 2013 NH Leadership presentation.

Quiz Question 7

Do the 3 MCO have to cover the same providers?

NO. They each have different networks.

October

We researched the issue and attended meetings.

- Community Bridges medicaid managed care information night Oct 29 2013
- State Board of Education: Medicaid to Schools billing rule change 10-26-2013

November and December

November 14 2013 Declaratory Judgment Dismissal Hearing

A lot of research.

A lot of false starts.

Narrowing the issue.

We went into the new year still unclear what direction to go.

We had too many options.
Quiz Question 8
What is the duration of the DHHS contract with the MCO's?
3 years

2014 ABLE NH Issues Meeting
January 25 2014
ABLE NH by vote decides on the two issues its should focus on for the year.

ABLE NH issues meeting

Result
Medicaid Managed Care was chosen to be one of the two issues for ABLE NH in 2014.
Our action group all joined ABLE NH task force.

ABLE NH Task force
• Amy Girourard became co-chair of task force
• We have attended important meetings relating to medicaid managed care in NH and reached out to decision makers and plan participants.

Quiz Question 9
How much did the state expect to save by contracting with the MCOs in the current biennium budget?
15 million, 45 million or 95 million

More than 45 million
Quiz Question 10

What makes managed care different than the traditional fee for service medicaid?

MCOs agree to provide most Medicaid benefits to people in exchange for a monthly payment from the state instead of receiving service directly from the state.