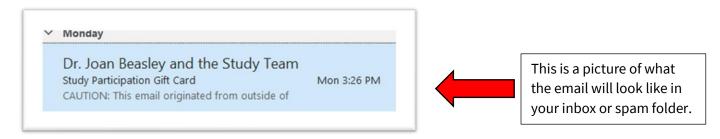


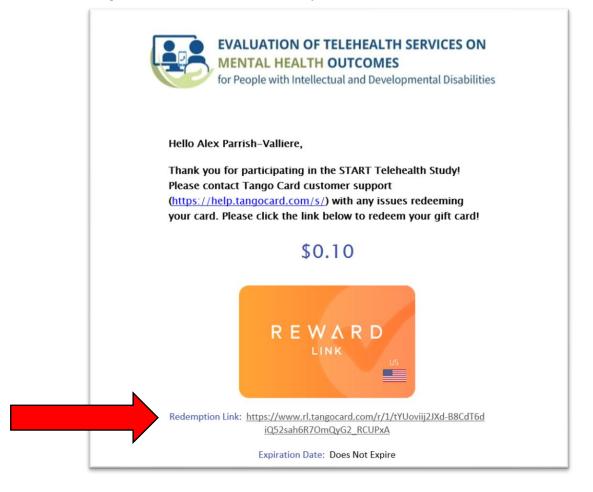
How To Get Your Study Gift Cards

Look for the red arrow on each page – it shows you where to click!

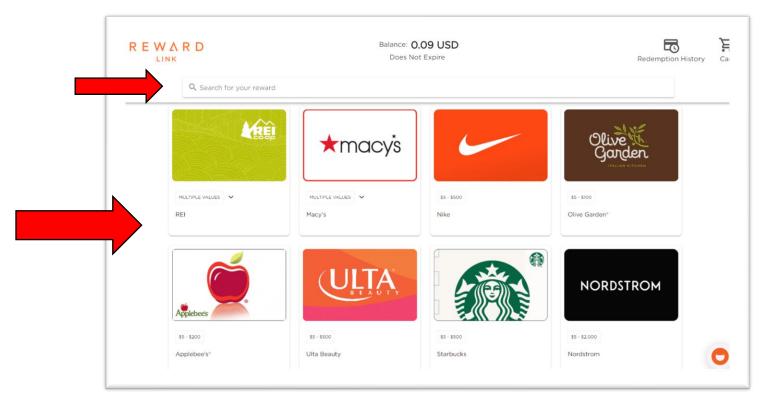
Step #1 – Open the email from "Dr. Joan Beasley and the Study Team." If you don't see the email in your inbox, check your spam folder.



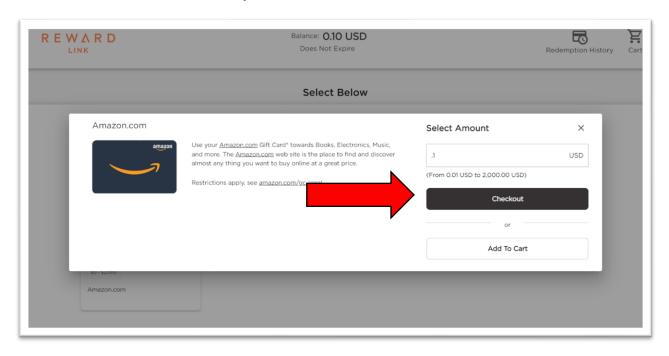
Step #2 – Click the "Redemption Link" at the bottom of the email.



Step #3 – Click the store you would like to get a gift card for. You can look up stores by typing into the search bar at the top of the website.



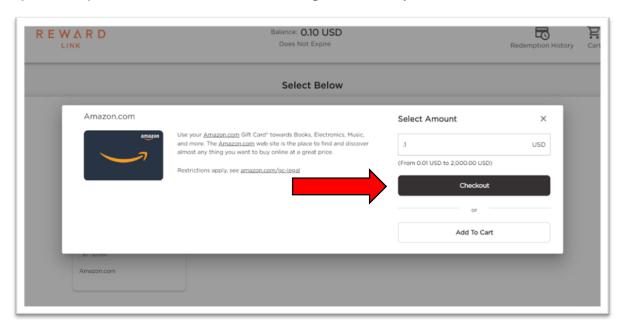
Step #4 – Type the amount of money you want on your gift card in the text box. Click "Checkout" when you are done.



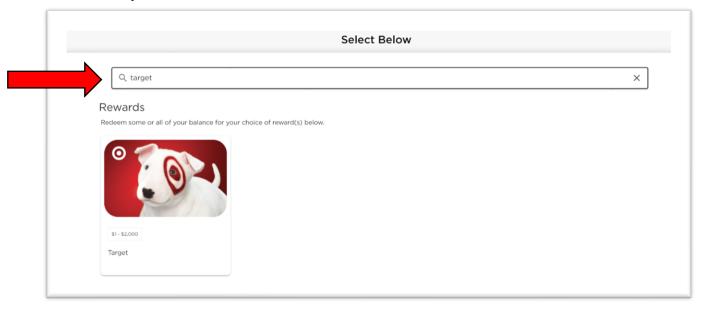
Buying multiple gift cards:

You can split your \$50 to get gift cards at multiple stores. For example, you can get a \$25 gift card for Amazon and a \$25 gift card for Target.

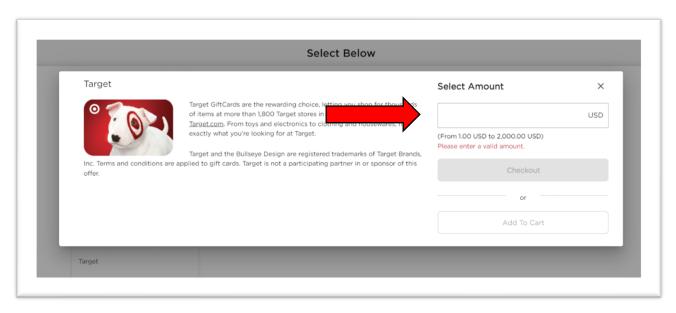
To get multiple gift cards, click "Add To Cart" for your first gift card. Then, repeat steps #3 and #4 with the next gift card of your choice!



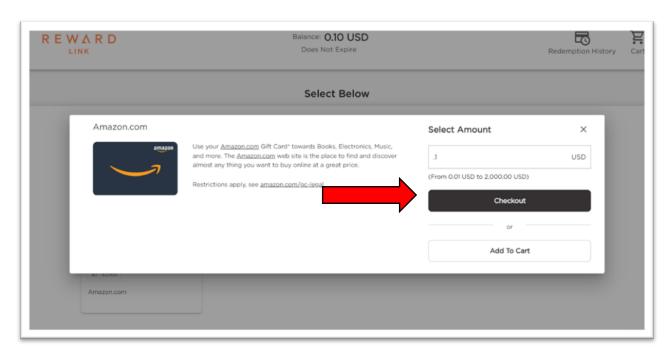
Search for your second card:



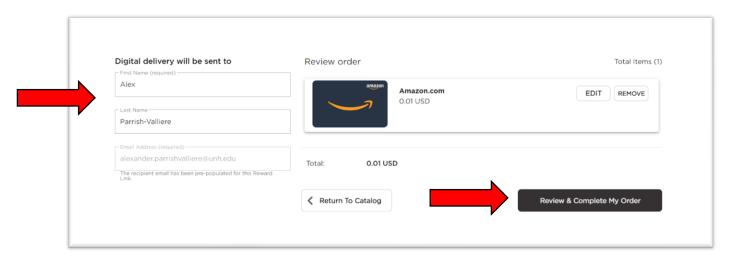
Choose the amount you'd like:



Click Checkout:

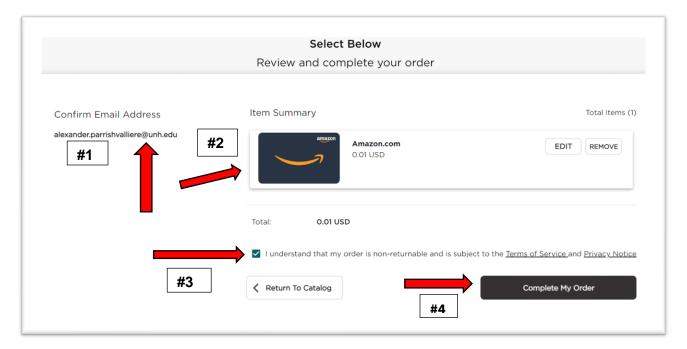


Step #5: Confirm your first and last name. Then, click "Review & Complete My Order."



Step #6 – Review your order to make sure it is correct.

- 1. Check that your email address is correct.
- 2. Check the "Item Summary." Make sure your gift card is for the right store and has the right amount of money on it!
- 3. Click the checkbox.
- 4. Click "Complete My Order" if everything is correct.

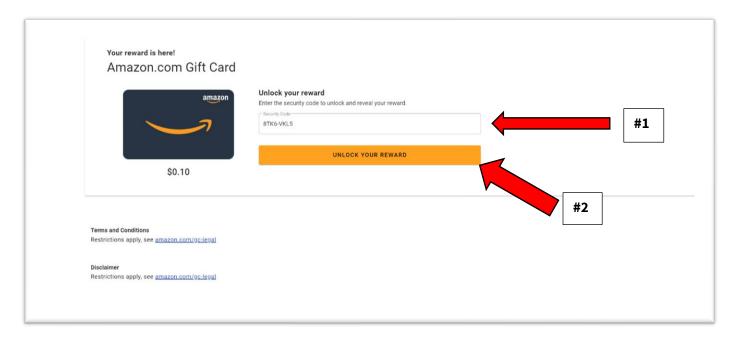


Step #7 - Open the email from "Dr. Joan Beasley and the Study Team". If you don't see the email in your inbox after 1 hour, please check your spam folder.

Copy the security code then click the link under "Redemption URL"



Step #8 - Paste the Security Code into the textbox. Then, click "Unlock Your Reward."



Step #9 - Copy your claim code and follow the instructions for using a gift card at the store you chose.

If you have any questions, please contact TangoCard Customer Support by going to their website (https://help.tangocard.com/s/). You can live chat with someone from the TangoCard Help Desk.



Step #10 - Spend your gift card!

Gift Card Frequently Asked Questions (FAQ)

Can I choose more than one type of gift card?

Yes! You can use your \$50 to get different types of gift cards. For example, you can split your \$50 to get one \$25 gift card for Starbucks and one \$25 gift card for Target.

Do my gift cards expire?

No, they do not expire.

Are there any activation fees?

There are no fees for activating or using your gift card.

What do I do if I lost my gift card redemption code?

Contact TangoCard Customer Support by going to their website (https://help.tangocard.com/s/). You can live chat with someone from the TangoCard Help Desk.

Do I use the same redemption code and link each time I get a gift card?

You will get an email with a new redemption code and link each time you get a gift card.

What happens if I lose my gift card calendar?

Contact the study team by phone (866-807-0987) or by email (<u>Start.TelehealthStudy@unh.edu</u>). They will send you a new one.

What do I do if I lost the email with my gift card information?

Contact the study team by phone (866-807-0987) or by email (Start.TelehealthStudy@unh.edu). They will send the email again.