



JOIN A COMMUNITY LISTENING SESSION ABOUT CASE MANAGEMENT

What we want to learn from you:

- Experiences you have had with case management and service coordination, and with accessing services
- If everyone has equal access to quality case management and service coordination
- Your recommendations for training case managers and service coordinators

Why are we holding these sessions?

We want to learn about and help improve the training available for New Hampshire case managers and service coordinators.

Who should attend?

We would like to hear from older adults and people with disabilities who receive home- and community-based services and supports, family members, providers, and others involved in case management and service coordination.

When will the listening sessions happen?

What: In-person Concord Session

When: Thursday, Feb. 22, 10 a.m.–12 p.m.

Where: Northeast Delta Dental Conference Center, Two Delta Drive, Concord

Refreshments will be provided at the in-person session.

What: Virtual Listening Session

When: Wednesday, Feb. 21, 6–8 p.m.

Zoom Link: <https://bit.ly/48GjOiZ>

Dial by phone: 1-646-931-3860

Meeting ID: 854 1798 7066

Do you need accommodations?

To request accommodations, call 603-271-9203 or email NHCMassessment@dhhs.nh.gov

Who are we?

Human Services Research Institute (HSRI) is a mission-driven organizations that assists with developing sustainable policies that support person-centered practices and inclusive communities. HSRI is collaborating with the Institute on Disability (IOD) and the University of New Hampshire and the University of Missouri at Kansas City's Institute for Human Development. Questions? Email NHCMassessment@dhhs.nh.gov