

PTAN services are grounded in the following beliefs:

- Children are capable individuals
- Behavior is a form of communication
- Describing behaviors and feelings is a more effective than labeling them
- It is the teacher's role and responsibility to teach children positive (pro-) social skills
- Time out is not an effective behavior management strategy
- Change in a child's behavior depends on change in the teacher's behavior
- PTAN Child Care Inclusion Consultants model respect and active listening in all interactions
- Reflective consultation is a form of professional development that has direct, positive impact on children's behaviors
- Consultation is most effective when it is requested and not mandated
- Establishing a strong consultative relationship with teachers and administrators is key to having a positive impact on children's behaviors



PTAN Child Care Inclusion Program



**HELP is just
a phone call away!
1-888-584-8200**



SERESC
29 Commerce Drive
Bedford, NH 03110
603-206-6800
jjizen@seresc.net
<http://ptan.seresc.net/blog/>

Joan M. Izen, PTAN Project Director
SERESC
29 Commerce Drive
Bedford, NH 03110
603-206-6800
jjizen@seresc.net

What Do You Need Help With...

- Children who bite?
- Aggressive behaviors?
- Shocking language?
- Behaviors that don't make sense?
- Behaviors that put children at risk for expulsion?



PTAN Can Help!

- Qualified and caring consultants
- Targeted Professional Development to expand knowledge and skills
- Telephone, email and onsite consultation

The goal of the **PTAN Child Care Inclusion Project** is to support child care teachers and directors so that they can successfully include children who have challenging behaviors and/or other special needs thus reducing the need to suspend or expel a child and family from their child care program.

PTAN services are FREE to NH Child-care Teachers & Directors thanks to grant funding from the Child Development Bureau at the NH Department of Health and Human Services. Skilled and knowledgeable PTAN consultants provide telephone and onsite consultation depending upon the intensity of need. Services continue until program staff feel confident in their abilities to maintain the child in their program and promote his or her successful inclusion in program activities.

To request assistance,
call the **PTAN
Helpline
1-888-584-8200**



How does maintaining children with special needs in their child care setting benefit children, parents, providers and the community at-large?

- Children are spared the trauma associated with expulsion.
- Parents are secure in their child's placement & able to focus on their workplace responsibilities.
- Providers feel more confident and competent, decreasing the likelihood of provider turnover.



What Child Care Providers Say about PTAN...

"I learned that no matter what challenges children have, we can always consult PTAN for help."

"PTAN has always given us great suggestions and steered us in different resource directions."