Curriculum Vitae

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EDUCATION

2006 Sociology (B.A.) University of New Hampshire 2017-present Social Work (MSW) University of New Hampshire

EXPERIENCE

September 2015 – Present UNH/Institute on Disability-Center for START Services Training Project Coordinator

- Oversee all training-related operations offered by the Center for START Services
- Content co- chair for annual START National Training Institute
- Oversee online training curriculum and online resource area (60+ hours of content)
- Coordinate new online trainings, manage the annual online training schedules as well as Special Presentations
- Oversee START Coordinator certification & certification renewal process for nearly 300 coordinators nationwide
- Provide primary support, coordination and assistance to START Practice Groups
- Collaborate with Director of QA regarding policies, procedures, and manual revisions
- Work closely with Communications support personnel regarding Center communication strategies and content dissemination
- Coordinate online trainings including tracking and making logistical considerations
- Manage and interpret data from online training participant surveys
- Participate in project planning workgroups
- Oversee coordination and facilitation of START Coordinator Training Groups (CTGs)
- Coordination of Continuing Education clock hours for several accredited institutions (NASW, NBCC, APA, DHMC CME)

March 2018-November 2018 Community Partners Behavioral Health Adult Services Therapist (Intern)

 Provide direct therapeutic and functional support services to adults in a community mental health setting who meet Serious Persistent Mental Illness (SPMI)/Serious Mental Illness (SMI) eligibility criteria

April 2014 – September 2015 Community Partners Case Management Supervisor

 Provide day to day supervision and support to a team of adult services case managers overseeing the care of over 300 clients with Developmental and/or Intellectual Disabilities, Acquired Brain Disorders, Brain Injuries, Autism Spectrum Disorders and/or other qualifying diagnoses

- Assisting with case specific questions, general care coordination and ensuring compliance with NH State Regulations
- Attend and participate in statewide trainings and service coordination initiatives
- Participate in weekly interdepartmental operations meetings to triage emergent client needs and systemic issues
- Review, edit and approve Individual Service Agreements adhering to the NH State Regulations
- Manage departmental staffing including the hiring and training of new team members

February 2011- April 2014 Community Partners START Team Leader/Certified Coordinator

- Supervise/oversee five South Collaborative START Coordinators, provide clinical and systemic leadership
- Establish and promote community linkages and serve as a liaison to mental health providers and other community partners
- Maintain a START caseload of up to 15 individuals
- Attend monthly trainings facilitated by START leadership
- Provide training and resources for Area Agency relating to START services as well as education pertaining to dual diagnosis
- Determine appropriateness and assist with referrals for consultation and treatment
- Facilitate intake and crisis prevention planning meetings
- Administer assessments such as Aberrant Behavior Checklist (ABC) and Recent Stressors Questionnaire (RSQ)
- Development of comprehensive service evaluations, cross-systems crisis intervention and prevention plans, intake/assessments, and any other applicable documentation of services provided.
- Collaborate with local mental health agencies and inpatient units to establish working linkage agreements

July 2009-August 2011 Community Partners Developmental Services Case Manager

 Advocate for and manage a caseload of 25 adults with Developmental Disabilities or Traumatic Brain Injuries

August 2007-June 2009 Cooperative Educational Services Educational Instructor

- Assist in instructing students with extreme behavioral, emotional, and psychiatric disabilities
- Developed, implemented, and monitored student-specific learning activities designed to aid in the achievement of outlined IEP objectives
- Closely tracked and monitored IEP goals and objectives using daily behavioral data tracking sheets
- Worked closely with classroom teacher to develop social, behavioral, and educational tools to foster a supportive and therapeutic learning environment

February 2007-August 2007 Cooperative Educational Services Instructional Aide

• Assist in instructing students with extreme behavioral, emotional, and psychiatric disabilities utilizing both educational and positive behavioral support approaches

HONORS, AWARDS, & CERTIFICATIONS

August 2012 START Coordinator Certification

(18-month apprenticeship program)

2002-2006 UNH Dean's List (undergraduate)

PUBLICATIONS & CREATIVE WORK

Training Curricula

Grosso, E., Allsop, L., Caoili, A., (September 2019) START Coordinator Certification Guide. Institute on Disability. Concord, NH: University of New Hampshire.

Grosso, E. (July 2011) START Utilization Review Tracker. (Now utilized by all START program nationally and tied to CMS billing structures in NH)

Other Dissemination Materials (editorials, reports, etc.)

Beasley, J., **Grosso, E**., Huckins, B., Scholz, R. (2012) It Takes a Village- Coordinated care and appropriate residential placement for individuals with I/DD. *NADD Bulletin*.

INVITED & PEER-REVIEWED PRESENTATIONS

International/National, Regional, and/or Local

Caoili, A. & **Grosso, E.** (August, 2018). Individualized and Organizational Trauma-Informed Interventions for Children with Intellectual and Developmental Disabilities. Presented at the MTSS-B Summer Institute, Plymouth, NH.

Bryant-Claxton, B., **(Friedman) Grosso, E.,** Huckins, B., Piepenbring, J., Stone, J., Sterling-Perdue, D. (2012) START, Collaborate and Listen: Systems Linkage Coordination for Youth and Adults with IDD/MH Needs. NADD 29th Conference & Exhibit Show. Denver, CO.

Grosso, E., Hurley, A. (2011) START Clinical Education Teams (CET). NADD 28th Conference & Exhibit Show. Nashville, TN.

COMMUNITY SERVICE

June 2015-present

Founder/Administrator of 200+ member mother's online/in-person community of support

August 2009-August 2011

Planned and hosted monthly 'Women's Group'; a forum for women with IDD/TBI to socialize, learn about women-specific topics (guest speakers and special presentations were offered)

August 2010-February 2012

Founded and facilitated monthly "Peer Group"; a forum for individuals with borderline/mild ID to learn social skills and meet new friends

Local, State, and National Committees and Boards

August 2018-July 2018 Coordinator, IOD Strategic Planning Action Group focused on engaging

state partners

August 2018-present Member, East Rochester School Parent-Teacher Association

February 2018-present Co-Coordinator, Cultural and Linguistic Competency IOD Strategic

Planning Action Group

TEACHING

Center for START Services Trainings

September 2016-present Facilitator, START Coordinator Training Groups

Departmental Leadership Roles

Annual (since 2016) Co-Chair, Content Organizer, START National Training Institute

2017-present Member, Center for START Services Leadership Team

Editorial and Review Activities

Present Editor in Chief, Center for START Services START Coordinator Certification

Guide