

## “Everyone Matters”

NH Leadership Series 2014:  
Medicaid Managed Care Action  
Group

### PopQuiz

- Listen for the horn.
- Hear the question.
- Raise your hand.
- Answer the question.
- Get candy.



### Quiz Question 1

Name one of the three managed care companies.

Wellsense, NH Healthy Families and Meridian.



### Quiz Question 2

When did Step 1 of Managed Medicaid start in NH?

December 1st 2013



### Quiz Question 3

What is step 2?



Long term care, Long term supports, early supports and services and Step 1 opt out groups now mandatory like Katie Beckett wavers.

### Quiz Question 4

Can you have a case manager through the MCO?

YES.



### Quiz Question 5

What can you do if you are denied a service or medication?

Appeal



## Our Story:

From a foggy picture to action.

Amy



Kevin

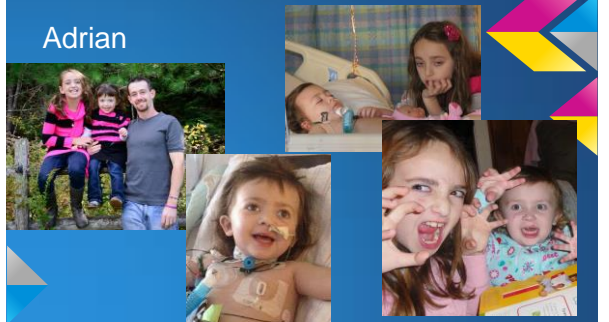


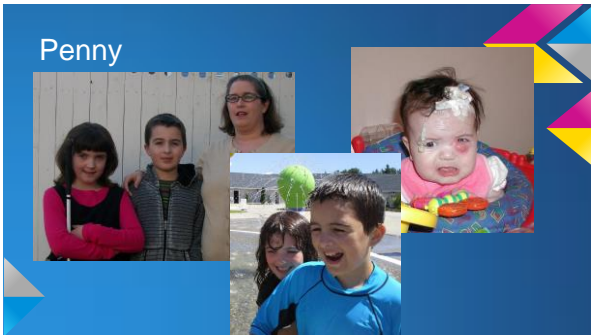
### Quiz Question 6

What agency is in charge of the appeals process after you appeal through the MCO?

Department of Health and Human Services

Adrian





### The Issue

Today's Medicaid (Fee-for-Service)	Managed Care
HEALTH & HUMAN SERVICES	HEALTH & HUMAN SERVICES
contract	contract
	MANAGED CARE ORGANIZATION
	contract
MEICAID PARTICIPANT	PRIMARY CARE GATEKEEPER & MEICAID PARTICIPANT

Medicaid Managed Care is here NOW in New Hampshire. What does that mean?

\*Graphic from M. Winchester's Oct 2013 NH Leadership presentation.

### Quiz Question 7

Do the 3 MCO have to cover the same providers?

NO. They each have different networks.

### October

We researched the issue and attended meetings.

- Community Bridges medicaid managed care information night Oct 29 2013
- State Board of Education: Medicaid to Schools billing rule change 10-26-2013

### November and December

November 14 2013 Declaratory Judgment Dismissal Hearing

A lot of research.

A lot of false starts.

### Narrowing the issue.

We went into the new year still unclear what direction to go.

We had too many options.

### Quiz Question 8

What is the duration of the DHHS contract with the MCO's?

3 years



### 2014 ABLE NH Issues Meeting

January 25 2014

ABLE NH by vote decides on the two issues its should focus on for the year.



### ABLE NH issues meeting

### Result

Medicaid Managed Care was chosen to be on be one of the two issues for ABLE NH in 2014.

Our action group all joined ABLE NH task force.

### ABLE NH Task force

- Amy Girourard became co-chair of task force
- We have attended important meetings relating to medicaid managed care in NH and reached out to decision makers and plan participants.

### Quiz Question 9

How much did the state expect to save by contracting with the MCOs in the current biennium budget?

15 million, 45 million or 95 million

More than 45 million



### Quiz Question 10



What makes managed care different than the traditional fee for service medicaid?

MCOs agree to provide most Medicaid benefits to people in exchange for a monthly payment from the state instead of receiving service directly from the state.

### Wrap up

