

Family Feud Script:

Roles:

Announcer

Host (Richard Dawson)

Vidors (direct care provider team member)

Slayers (Legislators team member)

Sounds:

[OPENING THEME] – um, like the opening theme

[FACE_OFF] – Theme played just prior to team members facing off at podium

[APPLAUSE] – for correct answers

[SMALL_APPLAUSE] – for Legislators answers

[BOO] – booing sound

[REVEAL_CORRECT] – correct answer sound

[REVEAL_WRONG] – incorrect answer sound with red X

Introduction

[OPENING_THEME]

Announcer: Hello everybody, it's time to play the Direct Support Care Feud! Here's your host, Richard Dawson!

[APPLAUSE]

Host: Hi everybody, welcome to Direct Care Support Feud. I'm your host, Richard Dawson. We have a great show in store for you today, with the Vidors playing against the Slayers for a chance to win a whole lot of discounts to help compensate for the hard work that providers perform and the little salary that they receive. Good luck to both teams... in order to win a lot of discounts, you've got to play. So let's get this game started. Let's have our first 2 contestants.

[FACE_OFF]

(Donna and Kristen go to front and shake hands.)

Round 1

Host: Welcome to you both! Please introduce yourself and tell us what you do!

Donna: Hi Richard, my name is Donna. I had worked as a Direct Support Provider for 5 years. I have an 11 yr old son who receives Direct Support from four different providers.

Host: Very nice to meet you, Donna. Thanks for joining us today. And for the Slayors?

Kristen: Hi Richard, my name is Kristen Cutter, and I am a budget cutter!! I propose cuts to the budget that are fiscally responsible without regard for the community and how the community will be affected. That is no concern of mine.

Host: Great, I guess..... Pleased to meet at least one of you anyway. Let's get down to business! We surveyed Direct Support providers in the great state of New Hampshire, asking them the following question. We've put the top 4 answers on the board. Here's the question we asked: What is the average hourly wage of a direct support professional in NH?

Host: Kristen!

Kristen: \$18

Host: \$18? That's more than I made for one episode of this show back in 1976! Survey says?

[REVEAL_INCORRECT]

[BOO]

Donna: \$12

[REVEAL_CORRECT]

[APPLAUSE]

Host: Excellent Direct Care Support team – would you like to continue answering this one or pass it to the Slayors?

Donna: We'll take it Richard!

Host: So please introduce and tell us a little about yourself.

Alex: Hi, my name is Alex Skinner, and I come from a long line of direct care providers!

Host: Excellent Alex, a fine upstanding young man you are, thanks for being with us today. So what do you think the average hourly wage is for a direct support professional in NH?

Alex: Well, every direct care provider in my family started at \$10 an hour, so that's my answer.

[REVEAL_CORRECT]

[APPLAUSE]

Host: Beautiful, great answer Alex. That brings us to this lovely beauty. Tell us me, I mean us a little about yourself.

Barbara: I have worked as a Direct Support Provider for 13 years and also provide respite for vacations, conferences and overnights.

Host: I think I'm in love! Your clients are very lucky to have you. Tell me, you wouldn't by chance accept male clients, would you? Anyway, so tell us, what do you think is the average hourly wage for a direct care support professional in NH?

Barbara: \$11 - well, 11 is my favorite number and it's between 10 and 12 so it's worth a shot. I'm going to say \$11.00.

Host: Show us \$11!

[REVEAL_CORRECT]

[APPLAUSE]

Host: Wow, you're on a roll providers! One more guess to go, and you'll win the round. So what do you think is the average hourly wage for a direct care support professional in NH?

Donna: I pay \$9 for my child. It's a low rate but about all that I can afford. Richard, I'm going to go with \$9.

[REVEAL_CORRECT]

[APPLAUSE]

Host: They ran the board! Unbelievable – they know what they're talking about, that's for sure. Let's move on to round 2, shall we!

[FACE_OFF]

(Alex and Sharon go to front and shake hands.)

Round 2

Host: Next question – we asked NH residents this question - what financial supports would help a direct care provider maintain their support position?

Host: Sharon!

Sharon: Health Insurance! There's so much red-tape in health insurance, so let's see if they can get it.

[REVEAL_CORRECT]

[APPLAUSE]

Host: Very nice! Maybe the Slayors are getting the hang of this, eh? Would you like to continue answering this one or pass it to the Providers?

Sharon: We'll take it Richard!

Host: So please introduce and tell us a little about yourself.

Kathy: <introduction, what do you do?>

Host: Thank you Kathy. I wouldn't want to cross you in an alley, that's for sure. I'll just give you my wallet ahead of time, ok? So, tell us, what financial supports would help a direct care provider maintain their support position?

Kathy: Brazilian Bikini Wax

[REVEAL_INCORRECT]

[Boo]

Host:

Barbara: I know many co-workers who need to support individuals at the gym so I'm going to say Membership Discounts.

[REVEAL_CORRECT]

[APPLAUSE]

Donna: Well Richard, everyone has to eat and have some entertainment in their life. They also need gas for their car to be able to go places. I think having some discounted movie passes and some grocery gift cards would be helpful. There is also a website - restaurant.com - which you can purchase restaurant gift cards at a very inexpensive price. Richard, I think I'm going to go with GIFT CARDS.

[REVEAL_CORRECT]

[APPLAUSE]

Alex: I'm going to say Auto Insurance Richard. My employer offers discounted auto insurance, and it means I could take the people I provide for out of their house.

[REVEAL_CORRECT]

[APPLAUSE]

Barbara: I imagine parents with young children struggle with the cost of childcare so I'm going to say childcare.

[REVEAL_CORRECT]

[APPLAUSE]

Donna: Our providers need a safe, reliable form of transportation to and from work as well as when taking our loved ones out into the community. I've heard of the Good News Garage - an affordable and reliable transportation option for people in need of a vehicle. This is a service found throughout New England. In NH, Good News Garage is located in Manchester. Also, consider auctions - often times good quality cars are being fixed up and sold at auctions. Same with rental fleet vehicles... this would be a place where one could purchase a reliable/decent vehicle at a cheap cost. Richard, I'm going to go with TRANSPORTATION.

[REVEAL_CORRECT]

[APPLAUSE]

Host: Excellent! Wow, the Slayors are certainly no match for the Vidors, are there? Let's move on to the last question before the Fast Money round, shall we?

(Barbara and Kathy go to front and shake hands.)

Round 3

Host: Last question for you folks – here it is. According to a sampling of NH support providers, what additional training opportunities would improve the job performance of the support provider?

Host: Kathy!

Kathy: Sign Language

[REVEAL_CORRECT]

[APPLAUSE]

Kristen: Golf lessons

Host: Huh? Well, if you say so.... Let's see Golf Lessons!

[REVEAL_INCORRECT]

[BOO]

Host: Sorry, that might not even make the top 20 answers, let alone the top 4. Barbara, what do you think? What additional training opportunities would improve the job performance of the support provider?

Barbara: Communication Techniques - many individuals need assistance in this area so I'm going to say communication techniques.

[REVEAL_CORRECT]

[APPLAUSE]

Donna: It doesn't take much for someone to hurt themselves, especially ones back when assisting an individual who needs help with transfers. I think some training in this area of proper lifting techniques would go a long way for those supporting individuals who require this kind of assistance. I'm hoping to see ASSISTIVE PHYSICAL HANDLING on the board Richard!

[REVEAL_CORRECT]

[APPLAUSE]

Alex: Healthy Living for Disabled Individuals

Host: So sharing of ideas on how to eat right and exercise, from a disability point of view? Sounds compelling – let's see Healthy Living!

[REVEAL_CORRECT]

[APPLAUSE]

Host: Outstanding! The Vidors have a clean sweep over the Slayors, and now advance to the Fast Money round! Here we go! Who's playing for the Vidors?

Fast Money Round

(Donna and Barbara advance to the front.)

Host: Ok, Donna and Barbara. We'll ask a series of 5 questions, where you each will have a chance to place an answer. We'll keep track of your answers, and see how many points each answer gets based on a survey of NH support providers. Barbara, you'll wait outside while Donna gives her answers and we'll let you know when to come back in.

(Barbara leaves the room.)

Donna, you're first so let's get started. We asked a sampling of NH support providers the following 5 questions. First question:

Host: In cents per mile, what is the average mileage reimbursement for a direct care support provider?

Donna: 45 cents

Host: What are the greatest challenges care providers face in performing their job responsibilities?

Donna: Lack of Training

Host: Who provides services to clients during planned or unplanned absences?

Donna: Family Members

Host: Name a company that offers resources and/or discounts to providers.

Donna: Ancor

Host: What would the Direct Care Workforce Empowerment Act do?

Donna: Extend wage protections to direct care workers

Host: Ok, well done Donna. Let's check your answers. For the first question, your answer was "45 cents". And the survey said:

[REVEAL_CORRECT]

Host: Great! Good start for your team. Your second answer was "Lack of Training", the survey said:

[REVEAL_CORRECT]

Host: Fantastic – you’re well on your way! For the third question, you answered “Family members”. Let’s see how many guessed that.

[REVEAL_CORRECT]

Host: For the fourth question, you answered “Anchor”. Let’s see how many guessed that.

[REVEAL_CORRECT]

Host: Wonderful! Your answer to the last question was “Extend wage protections”. Survey says:

[REVEAL_CORRECT]

Host: Excellent. Your teammate only needs to get 86 points to reach 200 and win your team better wages and benefits! Let’s bring Barbara back in!

(Donna goes back to her team, and Barbara comes back into the room.)

Host: Ok, Barbara. You’re well on your way to the grand prize. Let’s see you how do. We asked a sampling of NH support providers the following 5 questions. First question:

Host: In cents per mile, what is the average mileage reimbursement for a direct care support provider?

Barbara: 40 cents

Host: What are the greatest challenges care providers face in performing their job responsibilities?

Barbara: Balancing life and work

Host: Who provides services to clients during planned or unplanned absences?

Barbara: Another backup provider

Host: Name a company that offers resources and/or discounts to providers.

Barbara: Service Link

Host: What would the Direct Care Workforce Empowerment Act do?

Barbara: Improve retention of direct care workers

[APPLAUSE]

Host: Well done Vidors! Let's see how Barbara's answers fared. Your first answer was "40 cents". Let's see what the survey said:

[REVEAL_CORRECT]

Host: Did you know the official state mileage reimbursement is 51 cents? Makes you wonder why support providers are reimbursed so much less than state workers...I bet those Slayors over there are surprised by this..."

Host: On to the second question. Your answer was "Balancing life/work". And the survey said:

[REVEAL_CORRECT]

Host: Great! For the third question, you said "Another backup provider". Show us the points for that one!

[REVEAL_CORRECT]

Host: Great! Your answer for the fourth question was "service link". Show me the money!

[REVEAL_CORRECT]

Host: You're just a few points away from the grand prize. You answered "Improve worker retention". And the survey said!

[REVEAL_CORRECT]

[APPLAUSE]

[THEME]

Host: They did it! Better wages, benefits, and overall satisfaction are what they needed! Let's give them a round of applause for all their hard work and dedication!